

**CareOnLine - Alternative Providers**

	Provider	Description	Geographic areas	Remit	Capacity
1	<b>Ability Net</b>	<p>AbilityNet provides a range of high quality paid for and free services that help disabled people succeed at work, at home and in education.</p> <p>Ability Net is a leading global authority on the use of digital technology to help disabled people. The free resources are of use to people with any disability of any age as well as their employers, family friends' colleagues and anyone else with an interest in helping disabled people achieve their goals.</p> <p><b><u>IT Support for Disabled and Older People At Home</u></b></p> <ul style="list-style-type: none"> <li>• Provide a range of free services for disabled people, their family and friends, their employers and other people who care for them.</li> <li>• Have a network of <u>IT Can Help</u> volunteers visit disabled people in their home to help with everyday IT needs.</li> </ul> <p><b><u>Factsheets &amp; Webinars</u></b></p> <ul style="list-style-type: none"> <li>• Provide factsheets, blogs, webinars and</li> </ul>	Leicestershire	Any disabilities. Service users over 60 including users who have multiple disabilities	5 Volunteers

		<p>videos about the many ways that technology can help people with disabilities.</p> <ul style="list-style-type: none"> <li>• My Computer My Way is our unique guide to the many adjustments that make your computer, laptop, tablet and smartphone easier to use</li> </ul> <p><b>Telephone support</b> Call <b>free Helpline</b> on 0800 269 545 to ask anything about how computers can be adapted to meet the needs of disabled people Information and advice over the phone</p> <p><b>List of useful resources</b></p> <p><a href="https://abilitynet.org.uk/expert-resources">https://abilitynet.org.uk/expert-resources</a></p>			
2	Vista	<p>Vista is one of the oldest and largest local charities in Leicester, Leicestershire and Rutland. Vista have been working with children and adults, with sight loss, hearing loss and dual sensory impairments for over 150 years.</p> <p><b>Digital services</b> Offer a digital technology service with the use of electronic aids to assist in overcoming day to day issues and to become more digitally aware</p> <p><b>information, advice and guidance</b> Information, advice and guidance at the point of diagnosis to support individuals affected by sight and hearing loss</p>	Leicester, Leicestershire & Rutland	Supporting children and adults with Sight loss, Dual sensory loss <u>Groups</u> Visually Impaired Dual Sensory Loss Hearing Impairment Older People including those with long term health conditions living with sight loss	250 staff

3	<b>Enrych</b>	<p>Enrych carries out home visits to assess the needs of the client and risk asses, matches and allocate the client with a trained and suitable volunteer</p> <p>Volunteer visits will depend on the client's assessed need</p>	Leicestershire	<p>All disabilities Some complex cases; e.g., those with limited mobility, but not clients with challenging behaviour</p>	Several volunteers
4	<b>Voluntary Action South Leicestershire</b>  <b>Community Champions</b>	<p>VASL Community Champions was set up to combat loneliness in Harborough District amongst the over 60's</p> <p>VASL have volunteers that will visit people and work out what could help them. They have Digipals volunteers helping people understand the digital world and what it can do to them to help</p> <p>Community Champions work with volunteers to reduce loneliness Harborough</p> <p>One to one visits at home Community Gatherings Supporting people to get online Encouraging people to engage with their local community</p>	Market Harborough	Older people over the age of 60 who live alone in Harborough District and who do not have a diagnosis of a severe mental health condition or dementia	12 Digital volunteers
5	<b>Leicestershire County Council (LCC) Community Life Choices CLC Framework</b>	<p>There are 24 Providers on the Community Life Choice Framework</p> <p>Community Life Choices Framework is a variety of services and activities offered to an estimated 650 Service Users, who have a Council managed budget. The Framework, of independent providers, is required to meet the needs and wishes of Service Users with a learning disability, physical</p>	Leicestershire	<p>Service Users, who have a Council managed budget. Covers Learning disability, Physical disability (including sensory impairment and acquired brain injury) Mental ill-health Older persons</p>	24 providers

		<p>disability (including sensory impairment and acquired brain injury), mental ill-health and older persons, through the provision of meaningful activities during the daytime, with a focus on progression and community integration. The Services provided are either community or building based, and cover one or more of the four categories of support as below;</p> <ul style="list-style-type: none"> <li>• Increasing Independence</li> <li>• Personal and Skills Development</li> <li>• Community Engagement</li> <li>• Health and Wellbeing</li> </ul> <p>The main outcome related to CareOnLine for Community Life Choices Service is</p> <p>Promoting Independence – Develop/maintain Activities; Service users are supported to develop new interests to meet their goals, which may include; taking part in stimulating activities, volunteering, employment, education and/or training</p>			
6	Age UK	<p><b>Digital Sessions</b> Age UK Leicester Shire &amp; Rutland are able to offer events, demonstrations and courses to introduce Digital Technology to older people events and workshops throughout the city and county</p>	Leicester Shire & Rutland	Anyone over 50	Staff and volunteers